Community Cafe Volunteer Front of House Role



The Big Feed Project brings people together over food, by providing a safe, welcoming space at our community cafes. People can enjoy a hearty meal whilst meeting and spending time with others in their community. The cafes offer free meals, meaning money is no barrier to having a nutritious warm meal.

By having community cafes in areas of need, we are able to combine the fight against food waste, food poverty and social isolation all at once! To date, the cafes have distributed over 8,000 hot meals and counting. This is only possible with the help of volunteers preparing, cooking, serving, and delivering hot meals.

Volunteering as front of house, you'll work side by side with our front of house lead in one of our cafes. The front of house team is responsible for the smooth running of the sit-down cafe area. Volunteering will involve a range of tasks such as setting up the cafe, welcoming and serving our customers and clearing away at the end. The cafes are a hub of creativity, full of laughter, chat and you will meet people who have a real love of food and community. You'll be working with a member of staff who take responsibility for overall delivery and keeping everyone safe.

As a community cafe volunteer, you can expect:

- Full training and induction to volunteering on the project and each task
- To be kept in the loop about plans for the project and good news stories
- Expenses, including mileage covered in line with our Volunteer Handbook
- Any training that is required by the role (e.g. food hygiene and manual handling)
- To always have a point of contact should you have any questions
- The opportunity to build skills and confidence through an individual development plan

We are looking for volunteers who:

- Love food and feeding people
- Are creative and like thinking on their feet
- Enjoy being part of a hard working team
- Enjoy a fast paced environment with a healthy buzz
- Want to spend time with other people and get stuck in to community focused work

If you enjoy being around your local community, this role would be perfect for you!

WHEN & WHERE:

Spearhead Community Cafe (Druids Heath)

Tuesdays, Thursdays & Fridays, 11.30am-2pm

All Saints Community Cafe (Small Heath)

Mondays, Tuesdays, Wednesdays & Fridays, 11.30am-2pm

Highgate Community Cafe (Highgate)

Mondays 11.30am-2pm, Wednesdays 3pm-5pm



An Enhanced DBS Check and two references will be required for this role.