



# Community Café

## Front of House Volunteer

The Big Feed Project brings people together over food, by providing a safe, welcoming space at our community cafés across Birmingham. People can enjoy a hearty meal whilst meeting and spending time with others in their community. The cafés offer free meals, meaning money is no barrier to having a nutritious warm meal.

By having community cafés in areas of need, we are able to combine the fight against food waste, food poverty and social isolation all at once! To date, the cafés have distributed over 8,000 hot meals and counting. This is only possible with the help of volunteers preparing, cooking, serving, and delivering hot meals.

**As a Community Café Front of House Volunteer**, you'll work side by side with our Front of House lead in one of our cafés (Druids Heath, Balsall Heath, and Small Heath). The front of house team is responsible for the smooth running of the sit-down café area. Volunteering will involve a range of tasks such as setting up the café, welcoming and serving our customers and clearing away at the end. The cafés are a hub of creativity, full of laughter, chat and you will meet people who have a real love of food and community. You'll be working with a member of staff who take responsibility for overall delivery and keeping everyone safe.

### **As a Big Feed Café Volunteer, you can expect:**

- Full training and induction to volunteering on the project and each task
- To be kept in the loop about plans for the project and good news stories
- Expenses, including mileage covered in line with our volunteer policy
- Any training that is required by the role (e.g. food hygiene and manual handling)
- The opportunity to build skills and confidence through an individual development plan

### **We are looking for volunteers who:**

- Love food and feeding people
- Are creative and like thinking on their feet
- Can stay in contact with us and meet the requested availability
- Enjoy a fast paced environment with a healthy buzz
- Want to spend time with other people and get stuck in to community focused work
- If you regularly cook at home, or have professionally, this role would be perfect for you

#### **Spearhead Trust - Druids Heath**

Tuesdays, Thursdays & Fridays  
11.30am-2pm

#### **All Saints Church - Small Heath**

Mondays, Tuesdays, Wednesdays & Fridays  
11.30am-2pm

[Click here to be directed to our application form,](#)

[or visit:](#)

<http://btrr.im/3si5t>