

1) What is #BrumTogether

Across Birmingham community groups and organisations are stepping up to help keep everyone safe. The Active Wellbeing Society are one of many organisations working collaboratively with other partners, community groups and volunteers from across the city to help coordinate a collective response.

#BrumTogether is a network of more than 60 partner organisations working together to provide those most in need with essential support and services. This involves coordinating deliveries of food parcels, hot meals, hygiene products, baby supplies and children's activity packs to families.

We want to share the good work that is happening as part of the #BrumTogether campaign including all the positive work you have done so far. We also want to make sure that everyone who needs support during this challenging time is aware of it and can access it.

About the food you are collecting:

Through the citywide Donated Food Theme Group, in partnership with Birmingham City Council and BVSC.

#BrumTogether has secured a weekly deliveries of 'donated and paid for food', for distribution across the entire city.

In all public communications we request that you thank The Active Wellbeing Society, The Real Junk Food Project Birmingham, Birmingham City Council, and Fareshare who have set up and are supporting a new distribution centre at Aston University.

This is to ensure a supply of food is available for the food banks and food outreach organisations in the city, as well as to go out in additional food parcels. For enquiries email organisations@theaws.org

2) How to request a bulk collection from #BrumTogether

1. Go online at <https://theaws.co.uk/collectfood/>. Please complete the form detailing the name of your organisation and what your requirements are for the following day. You will be asked to provide numbers required for food bags and/or bulk provision (ingredients).
2. For bulk provision, you will be asked to select which food items you can accept. Food bags will be standard unless you tell us otherwise. Please note we may not be able to guarantee exactly what you ask for.
3. You will need to complete your order by 9am each morning to ensure you can collect it after 3pm that day. Orders after 9am will need to be collected the following day.
4. Once you have submitted your form, you will receive an onscreen notification within a green box (see fig 1 below). If you do not receive this notification, your form will not have been submitted fully. Please check your form to make sure that you have completed all mandatory fields.



Figure 1 – onscreen confirmation

- Following your submission, you will receive a confirmation of receipt from organisations@theaws.org. On a Monday to Saturday, we aim to do this within 24 hours of receipt - if you have not heard from us after this time, please contact us by emailing organisations@theaws.org or via the main TAWS switchboard on 0121 728 7030. As our Food Distribution Centre is not open on a Sunday, any requests made after 9am on Saturdays will receive their confirmation following Monday.
- You will receive a phone call to arrange a time slot for your bulk collection - we aim to do this before 11.00am on the day of collection. During this phone call, we may also ask you to confirm your requirements; we will also update you on available stock.
- If you have any enquiries about a request that you have already made on the TAWS website, please email organisations@theaws.org.

3) Instructions for collecting bulk food from Aston University

We are now operating all bulk food collection provided through #BrumTogether from our new emergency food distribution centre at Aston University Students Union. We kindly ask that you do not turn up to the food distribution centre without submitting a bulk request and arranging a collection slot in advance as detailed above. The centre is open from 9am - 6pm so please note that the collection times available are now slightly earlier (previously 3-6pm at Ladywood).

Full address:

Aston University Student's Union
("Car Park 12 Aston University" on Google maps)
8 Coleshill Street
Birmingham B4 7ED

- Access the Student's Union by travelling down Jennens Road (A47) and turning into the service road after Matthew Boulton College (fig 2) or turn onto Coleshill St from James Watt Queensway/A4114 (fig 3).

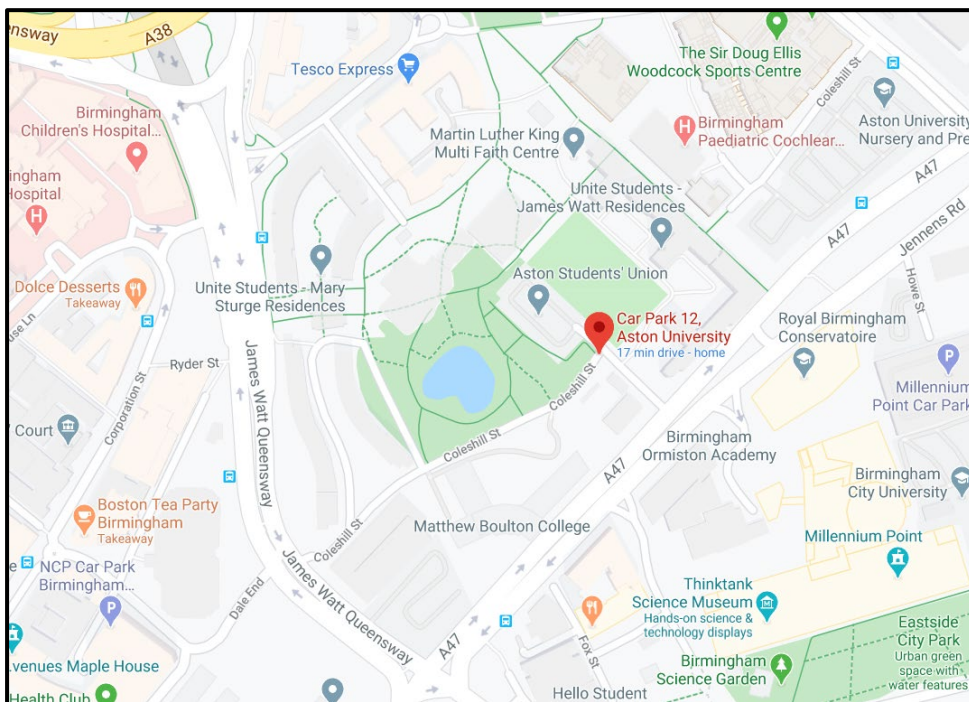




Figure 2 - Turning towards Car Park 12 from Jennens Rd (A47)



Figure 3 Turning onto Coleshill St from James Watt Queensway (B4114)

2. Follow directions for Car Park 12 which is next to Aston University Student's Union, a grey green building.
3. To the left of the car park, you will see a coned off parking bay for bulk collections only (fig 4). This is straight ahead of you if you have entered from Jennens Road.



Figure 4 Parking bay next to Car Park 12 entrance

4. Please pull into the parking bay at **your allocated collection time only**.
5. If the parking bay is occupied or if you are early, either park on the service road if there is space or in Car Park 12. This car park is free and is situated underneath the 3G pitch; you will need to enter the barrier entry code provided in your confirmation email from Organisations@theaws.org
6. Once you have parked (either in the parking bay, service road or Car Park 12), please let a member of TAWS know by following the path around the grey green building towards the main entrance of Aston University Student's Union.
7. A member of TAWS staff will be at Front of House and will explain the next part of the instructions. If you have arrived at your allocated collection time, we will aim to get your food to you on a pallet as soon as possible. A member of staff will bring the pallet down to your car and ask that you load the goods to limit the number of people touching the food.
8. We will ask you to check the order and a member of staff will then ask you to sign the collections paperwork.

4) Work with us to raise awareness, showcase all the good work and secure more support

Email us anything you want us to promote to marketing@theaws.org – our colleagues are looking forward to sharing some of your good work.

Please also use #BrumTogether and tag us in your social media posts @TAWSSociety on Twitter/Instagram and

tag @theaws on Facebook or search/mention 'The Active Wellbeing Society'

You can also submit your positive stories and we can draft up an article at:
www.theaws.co.uk/positive-stories and via the #BrumTogether Facebook group at
<https://www.facebook.com/groups/487601358785551>

Request to join our '**citywide partners' WhatsApp group** by emailing your name, organisation and WhatsApp number to organisations@theaws.org

This group has all the latest opportunities available and up to date information on food distribution in the city.