

The Active Wellbeing Society (TAWS)

Job Title:	Active Communities Link Worker (Social Prescribing)
Salary:	£25,000 - £30,000 FTE plus benefits
Responsible to:	Active Communities Project Lead
Location:	The Active Wellbeing Society (TAWS) Role will be focussed geographically in Central and East Birmingham (travel will be required) The Custard Factory, Digbeth
Hours of Work:	36.5 hrs per week (weekend and evening work may be required). Part time/job share will be considered.

Overview

The Active Wellbeing Society (TAWS) is an independent community benefit society which works with some of the poorest communities in Birmingham to improve people's health and wellbeing through physical activity. Its mission is to:

Use physical activity, guided by innovation, collaboration and insight, to do the collaborating and development required to create stronger and more resilient communities

The Active Wellbeing Society is a Community Benefit Society, which means that it is controlled by its membership (users, communities, partners and stakeholders) and cannot use surpluses to anything other than community benefit. All assets are "locked" for the benefit of the communities that TAWS serves. It has charitable purposes and is treated as a charity by HMRC.

Key Responsibilities:

To provide a link worker support role to patients as part of a social prescribing project in the city aimed at getting people more socially and physically active. The role will link with GP practices and ensure that patients are supported to improve their health and wellbeing through connecting them to activities in their community. Key to the role will be the ability to work in partnership with health, social care and the community and voluntary sector to support patients to improve their health and build resilience and connections in their community. As well as working with GP practices, the postholder will link with the wider (Sport England funded) Active Communities workstreams in the city, Wellbeing Centre's and (statutory and non-statutory) providers. You will be providing a holistic assessment, co-designing a social prescription to improve health and well-being outcomes for individuals with a longer-term outcome of reducing the number of clinical /medical interventions required through our Holistic Interventions (HI) Model

Main outcomes to be delivered by the role:

1. To provide a patient focused link worker role on a social prescribing project in the City
2. To support patients to access a wide range of services in the community that impact on their health and wellbeing (including those that are linked with the wider determinants of health)
3. To ensure that patients are supported to be more socially and physically active
4. To work at agreed sites to manage and support GP referral and self-referrals, provide holistic assessments and co-design Health and Wellbeing Plans with individual service users
5. To identify support needs of both patients and GP practices to conduct the link worker role to maximum benefit
6. To ensure you have a comprehensive knowledge of all the services and activities that TAWs provides (such as Active Streets and Run Birmingham)
7. To establish and maintain effective liaison with TAWs & Saheli Hub , other stakeholders including health, voluntary, social and education resources, attending relevant meetings as necessary.

8. To ensure all data, monitoring and evaluation is kept up to date and reported back as required.
9. To ensure information for the wider partnership and the sources of voluntary and community support is up to date at all times to enable effective and accurate signposting and linking of individuals with services.
10. To work with practices to develop bespoke activities for patients and where possible run/co-ordinate activities from practices (i.e. walking group, craft sessions)
11. Work with primary care/practice teams to identify patients suitable for social prescribing service referral on a regular basis.
12. To Implement and maintain the comprehensive data and evaluation systems, including Happiness Pulse and report any issues highlighted through the process.
13. To feed back to the team the on-going development, monitoring and evaluation of the programme. Highlighting any issues that need resolving.
14. To provide regular reports detailing the progress of the service.
15. To recruit and support volunteers and signpost to relevant and required training.
16. To keep records of your work and adhere to confidentiality, information sharing protocols and provide monitoring information as required.
17. To comply with TAWs Data Protection Policy and to protect the health, safety and welfare of yourself and others.
18. To work flexibly as required by the service and to take part in TAWS and other organisations' meetings and events to promote, support and celebrate the work of the service and the partners.
19. To be able to evidence TAWS values at all times

Knowledge, skills and abilities

1. A community, health, social care, counselling or other relevant experience or professional or academic qualification
2. Experience of working on a one:one basis with service users/patients
3. Knowledge of how assessment and consultation will work
4. Skills and experience of providing empowering support to communities/adults in a planned and structured way to improve health, recovery and wellbeing outcomes.
5. Experience of supporting, training, supervising, motivating and developing volunteers to ensure a high quality service that meets the needs and promotes positive outcomes for individual service users.
6. Experience of facilitating and supporting groups
7. Proven skills in collating information and data on community resources and organising these in up-to-date and accessible formats for a range of different service users from various communities.
8. Excellent record keeping skills and the proven ability to write comprehensive reports for a variety of stakeholders.
9. Excellent IT skills and ability to do own administration using data base, PowerPoint and other IT packages.
10. A confident and professional approach to working with a variety of stakeholders.
11. Excellent written, verbal, listening and presentation skills.
12. A proven understanding of safeguarding for children and vulnerable adults and ability to implement relevant policies and procedures
13. The ability to work autonomously where needed and to plan, prioritise work under pressure and adapt to new models of working
14. A commitment to equal opportunities and an understanding of the impact on individual's, families' and communities health and deprivation.
15. Ability to speak more than one language would be an advantage
16. Ability to work hours in a flexible way, including occasional evenings and weekends to meet the needs of the service.
17. Be able to evidence TAWs values at all times.

Competencies

TAWS has identified six key competencies for the Wider Management Team. These competencies are the attributes and behaviours which are considered essential for a role within the management of the organisation. When measuring the

effectiveness of your performance as a Manager, the company will not only consider your skills, knowledge and duties, but also how effective you have been in displaying the competencies below and demonstrating them in practice. Detailed below are the six competencies, with a brief description.

Leadership	Has personal and organisational vision, motivates self and others, delegating and providing support as appropriate; demonstrates flexibility; accepts responsibility for outcomes and demonstrates integrity. Role Model that demonstrates the values of The Active Wellbeing Society.
Communicating and Influencing	Communicates clearly and appropriately to a range of audiences and in a variety of contexts; influences partners and stakeholders through excellent “soft skills”, demonstrating social and emotional intelligence.
Resilience and Self-Management	Copes effectively with pressure, remains positive, reflective and pro-active in the face of challenges, setbacks and negative feedback.
Entrepreneurship	Looks for beneficial business opportunities and partnerships, understands the actions required to achieved business goals and diversify income streams, promoting profit and social good.
Management of People	Motivates and inspires others to succeed, provides a clear and consistent sense of direction, monitors progress and holds people to account.
Strategic Thinking and Judgement	Considers the bigger picture, understands the strategic relevance of information at a client, community and neighbourhood level.